



PUBLIC DISCLOSURE STATEMENT

GOODTEL COMMUNICATIONS PTY LTD

**ORGANISATION CERTIFICATION
2019/20**

Australian Government
Climate Active
Public Disclosure Statement



NAME OF CERTIFIED ENTITY:

REPORTING PERIOD: 1 July 2019 to 30 June 2020

Declaration

To the best of my knowledge, the information provided in this Public Disclosure Statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.

A handwritten signature in black ink, appearing to read "Daniel Crespi".

Signature

29 January 2021

Date

Daniel Crespi

Name of Signatory

Goodness Generator / Authorised Signatory

Position of Signatory



Australian Government

**Department of Industry, Science,
Energy and Resources**

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1. CARBON NEUTRAL INFORMATION

Description of certification

This certification is for the Australian business operations of Goodtel Communications Pty Ltd, ABN 51 634 405 333. It complies with the Climate Active Standard for Carbon Neutral Organisations and is based on the Operational Control approach to the measurement of greenhouse gases.

Organisation description

Goodtel Communications (Goodtel) commenced in December 2019 with the purpose of helping all Australians turn their daily use of telco into a force for good. It is a social enterprise that gives 50% of its profits back to a range of charity partners that help to protect the planet and those in need.

Goodtel recognises it cannot use a good cause to sell an average product, which is why it uses established networks. Telecommunications is a vital service, and its need has been emphasised throughout the period of the Covid-19 pandemic.

During some of this time Goodtel supported its customers by increasing internet speed plans at no additional charge while many Australians transitioned their workplace from the office to their home. Goodtel's ethos is to keep things simple, giving customers choice to move between plans, with no contracts or hidden fees.

Goodtel strives to be the ethical telecommunications company whereby it does good for the planet and those in need throughout its supply chain including its employees, customers, suppliers, and the charity partners it works with.

Throughout the Covid-19 pandemic all Goodtel's employees worked from home meaning there was minimal business travel or commuting. In November 2020, 33% of its employees returned to the shared office-space that is designed to be environmentally conscious and is powered by renewable energy.

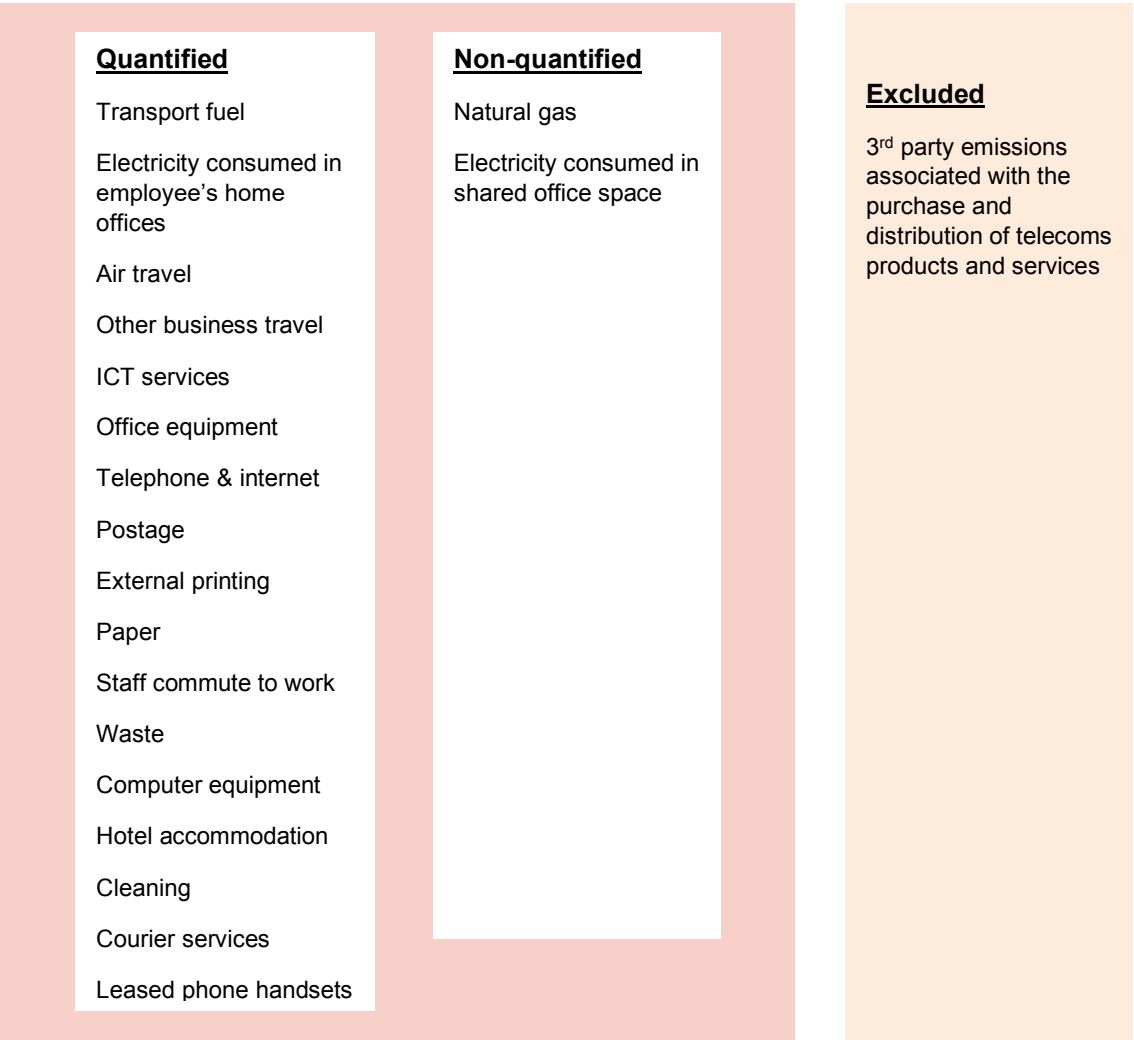
In accordance with Climate Active's requirements for small business certification, the emissions sources included in the boundary of our certification relate to our internal operations. The boundary therefore does not include those emission that relate specifically to our telco products and services, such as the third-party purchase and distribution of SIMs, handsets or other hardware. However, Goodtel offers customers a service to recycle old and unused hardware and distributes an office phone handset brand that has a strong focus on sustainable development.

"A better world needs a Goodtel. Goodtel is transforming our daily telco use into a force for good to make a bit of a difference in the world. It's a telco that believes doing good is just as important as making a profit."

2. EMISSION BOUNDARY

Diagram of the certification boundary

This is a small organisation certification, which uses the standard Climate Active small organisation emissions boundary.



Non-quantified sources

Natural gas, for example for heating water in our employees' home offices and in our small shared office, has not been quantified as the data is unavailable. It is also likely to be immaterial in relation to the rest of Scopes 1 and 2. Electricity consumed in our shared office space is included in an overall charge for this accommodation and cannot be quantified.

Both of these emissions sources are included in the 5% uplift that has been applied to this inventory.

Data management

For electricity use in our shared office, we will seek to obtain the average electricity consumption data per desk space.

“Goodtel believes it has a key role to play in protecting the planet and our environment. We could not, in good conscious, be an ethical telco whilst not being carbon neutral.”

Excluded sources (outside of certification boundary)

In accordance with the operational control method of boundary setting and the relevance test, the following sources of emissions have not been included in the organisation boundary for this certification.

- The purchase and distribution of hardware (handsets, modems and the like) to customers are not considered relevant in terms of our organisation boundary as they are mainly purchased and distributed by third parties. They will however be included in any subsequent certification sought for our services.

3. EMISSIONS SUMMARY

Emissions reduction strategy

Goodtel already has an exceptionally low carbon emissions footprint however we are planning the following emissions reduction actions:

- Our team will be encouraged, potentially financially, to use renewal energy at home. Our Directors have both already investigated this change.
- We will use couriers who are carbon neutral
- We will promote carbon neutral certification to our suppliers
- We will look at our product set to see what can be revised to reduce carbon emissions, e.g. can we use software instead of hardware?
- We will ask the team to consider what other aspects of our business can be revised to reduce carbon emissions.

Emissions summary (inventory)

Table 2

Emission source category	tonnes CO ₂ -e
Transport fuel - petrol	0.025
Electricity used in employee's home offices	0.315
Air travel	0.609
Business travel – scooter	0.002
ICT services	0.841
Office equipment	0.232
Telephone & internet	0.305
Postage	0.140
External printing	0.342
Paper	0.006
Staff commuting - tram	0.025
Staff commuting - walking	0.000
Leased phone handsets	0.001
Waste	0.000
Computer equipment	0.000
Cleaning	0.000
Hotel accommodation	0.000
Courier services	0.000

<i>Total Net Emissions</i>	2.87
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Uplift factors

Table 3

Reason for uplift factor	tonnes CO ₂ -e
5% to account for non-quantified and immaterial items	0.14
<i>Total footprint to offset (uplift factors + net emissions)</i>	3.01

Carbon neutral products

Not applicable this year

Electricity summary

Electricity consumed in employee's home offices (in the States of ACT/NSW and Victoria) was calculated using a Market-based approach. This approach reflects the renewable energy targets in those two States, as well as the National Residual Mix Factor, thereby reducing the potential for double counting of renewable energy.

The Climate Active team has consulted on the use of a market versus location-based approach for electricity accounting and, as a result, requires that a summary of emissions using both measures is provided for full disclosure and to ensure year on year comparisons can be made.

Market-based approach electricity summary

Table 4

Electricity inventory items	kWh	Emissions (tonnes CO ₂ -e)
Electricity Renewables	608	0.00
Electricity Carbon Neutral Power	0	0.00
Electricity Remaining	291	0.315
Renewable electricity percentage	68%	
<i>Net emissions (Market based approach)</i>		0.315

Location-based summary

Table 5

State/ Territory	Electricity Inventory items	kWh	Full Emission factor (Scope 2 +3)	Emissions (tonnes CO ₂ -e)
ACT/NSW	Electricity Renewables	21	-0.90	-0.019
ACT/NSW	Electricity Carbon Neutral Power		-0.90	0.00
ACT/NSW	Netted off (exported on-site generation)		-0.81	0.00
ACT/NSW	Electricity Total	61	0.90	0.054
Vic	Electricity Renewables	419	-1.12	-0.469
Vic	Electricity Carbon Neutral Power		-1.12	0.00
Vic	Netted off (exported on-site generation)		-1.02	0.00
Vic	Electricity Total	838	1.12	0.938
<i>Total net electricity emissions (Location based)</i>				0.504

4. CARBON OFFSETS

Offset purchasing strategy: in arrears with additional offsets banked for future use.

Offsets summary

Table 6

1. Total offsets required for this report				3					
2. Offsets retired in previous reports and used in this report				0					
3. Net offsets required for this report				3					
Project description	Eligible offset units type	Registry unit retired in	Date retired	Serial number (including hyperlink to registry transaction record)	Vintage	Quantity (tonnes CO2-e)	Quantity used for previous report	Quantity to be banked for future years	Quantity to be used this report
Tiwi Islands Savannah Burning for Greenhouse Gas Abatement	ACCUs	ANREU	23/12/20	3,772,969,080 - 3,772,969,099	2018-19	20	0	17	3
Total offsets retired this report and used in this report							3		
Total offsets retired this report and banked for future reports								17	

Co-benefits

The Tiwi Islands Savannah Burning Project is one of the Aboriginal Carbon Funds Community Projects. Examples of the benefits are:

- Elders sharing traditional ecological knowledge with young people
- Protection of rock art and sacred sites
- Protection of the environment by Aboriginal led land and sea management
- Meaningful employment aligning with the interests and values of Traditional Owners
- Contribution to increased pride and self esteem of Aboriginal people.

5. USE OF TRADEMARK

Table 7

Description where trademark used	Logo type
Website	Organisation certification
Signature	Organisation Certification
General Marketing	Organisation Certification

APPENDIX 1

Excluded emissions

To be deemed relevant an emission must meet two of the five relevance criteria. Excluded emissions are detailed below against each of the five criteria.

Table 8

Relevance test					
Excluded emission sources	<i>The emissions from a particular source are likely to be large relative to the organisation's electricity, stationary energy and fuel emissions</i>	<i>The emissions from a particular source contribute to the organisation's greenhouse gas risk exposure.</i>	<i>Key stakeholders deem the emissions from a particular source are relevant.</i>	<i>The responsible entity has the potential to influence the reduction of emissions from a particular source.</i>	<i>The emissions are from outsourced activities previously undertaken within the organisation's boundary, or from outsourced activities typically undertaken within the boundary for comparable organisations.</i>
3 rd party emissions associated with the purchase and distribution of telecoms products and services	No	No	No	No	No

APPENDIX 2

Non-quantified emissions for organisations

Table 9

Non-quantification test				
Relevant-non-quantified emission sources	<i>Immaterial <1% for individual items and no more than 5% collectively</i>	<i>Small in relation to stationery energy, fuel and electricity but uplift applied</i>	<i>Data unavailable but uplift applied.</i>	<i>Initial emissions non-quantified but repairs and replacements quantified</i>
Natural gas	Yes	N/A	Yes	Yes
Electricity consumed in shared office space	Yes	N/A	Yes	Yes