

PUBLIC DISCLOSURE STATEMENT

DIRECT CONNECT

ORGANISATION/PRECINCT CERTIFICATION FY2022-23 (TRUE-UP)

Australian Government

Climate Active Public Disclosure Statement







 NAME OF CERTIFIED ENTITY
 Direct Connect

 REPORTING PERIOD
 Financial year 1 July 2022 – 30 June 2023 True-up report

 DECLARATION
 To the best of my knowledge, the information provided in this public disclosure statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.

 Decusigned by: DBF71E0700EF439...
 Martin Exelby Chief Financial Officer

 09-Nov-23 | 11:34 AM AEDT



Australian Government

Department of Climate Change, Energy, the Environment and Water

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Version August 2023.



1.CERTIFICATION SUMMARY

TOTAL EMISSIONS OFFSET	90.75t CO ₂ -e
OFFSETS USED	100% ACCUs
RENEWABLE ELECTRICITY	118.80% according to Climate Active electricity calculator
CARBON ACCOUNT	Prepared by: Rennie Advisory
TECHNICAL ASSESSMENT	Date: 31 January 2022 Name: Alexander Stathakis Organisation: Conversio Pty Ltd Next technical assessment due: FY25

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2.CARBON NEUTRAL INFORMATION

Description of certification

This certification covers the Australian business operations of Direct Connect, ABN 20 110 316 973

Organisation description

Direct Connect is the largest 100% Aussie owned moving services company in Australia, moving renters and homeowners across the country. Since 2004 we have helped move over 1 million households.

Direct Connect (ABN 20 110 316 973) operates from its Richmond office at 570 Church St, Cremorne, 3121.

"Direct Connect is committed to a renewable energy future.

Climate Active helps us demonstrate our commitment and progress towards achieving those goals."



3.EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

Quantified emissions have been assessed as relevant and are quantified in the carbon inventory. This may include emissions that are not identified as arising due to the operations of the certified entity, however, are **optionally included**.

Non-quantified emissions have been assessed as relevant and are captured within the emissions boundary but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available at Appendix C.

Outside the emissions boundary

Excluded emissions are those that have been assessed as not relevant to an organisation's or a precinct's operations and are outside of its emissions boundary or are outside of the scope of the certification. These emissions are not part of the carbon neutral claim. Further detail is available at Appendix D.



Inside emissions boundary



Non-quantified

Postage, courier and freight Cleaning and chemicals

Outside emission boundary

Excluded

No relevant emission sources have been excluded.

Generation and delivery of energy has been excluded on the basis of not being part of an organisation certification.

Data management plan for non-quantified sources

There are no non-quantified sources in the emission boundary that require a data management plan.



4.EMISSIONS REDUCTIONS

Emissions reduction strategy

Direct Connect's emissions reduction strategy is summarised in the parent organisation's PDS, which is available on the Climate Active website.



5.EMISSIONS SUMMARY

Significant changes in emissions

Emission source name	Projected emissions FY23 (t CO ₂ -e)	Actual emissions FY23 (t CO ₂ -e)	Detailed reason for change
Bespoke – Telecommunications	espoke – 609.39 387.78 elecommunications		Last year's report was a projected report. As this
Printing and stationary	1,467.80	605.88	year is a true-up report, changes in emissions are expected.
Transport (Land and Sea)	492.77	616.63	Change in methodology and availability of new Climate Active emission factor. In addition to organic growth – expansion of business through day-to-day operations and activities including efforts to reduce emissions.
ICT services and equipment	9.67	13.82	Organic growth – expansion of business
Vorking from home 6.5 9.3		9.3	through day-to-day operations and activities including efforts to reduce emissions.

Use of Climate Active carbon neutral products, services, buildings or precincts

Not applicable.

Emissions summary

The electricity summary is available in the Appendix B. Electricity emissions were calculated using a location/market-based approach.

The previous report was a projection report using representative data to estimate the emissions for the reporting year. This table shows the differences between the projected emissions and the actual emissions recorded.



Emission category	Projected emissions (tCO ₂ -e)	Sum of total emissions (t CO₂-e)
Air transport (fuel)	0.21	4.69
Accommodation and facilities	0.00	2.48
Bespoke – Telecommunications	13.05	11.26
Electricity AUS (market-based)	0.00	0.00
Electricity New Zealand	0.00	0.00
ICT services and equipment	9.67	13.82
Transport (Land and Sea)	10.55	18.00
Office equipment & supplies	31.44	17.69
Professional Services	12.42	8.98
Refrigerants	2.71	3.70
Stationary Energy (gaseous fuels)	0.19	0.35
Stationary Energy (liquid fuels)	0.07	0.11
Waste	0.16	0.29
Water	0.06	0.07
Working from home	6.50	9.30
Total emissions	87.04	90.75
Difference between projected and actual emissions	3.71	

Uplift factors

Not applicable.



6.CARBON OFFSETS

Offsets retirement approach

The offset retirement approach for Red Energy can be found in the parent organisation's PDS, which is available on the Climate Active website.

Co-benefits



Eligible offsets retirement summary

The offset summary for Red Energy can be found in the parent organisation's PDS, which is available on the Climate Active website.



7. RENEWABLE ENERGY CERTIFICATE (REC) SUMMARY

Renewable Energy Certificate (REC) summary

The following RECs have been surrendered to reduce electricity emissions under the market-based reporting method.

1.	Large-scale Generation certificates (LGCs)*	N/A
2.	Other RECs	N/A

* LGCs in this table only include those surrendered voluntarily (including through PPA arrangements) and do not include those surrendered in relation to the LRET, GreenPower, and jurisdictional renewables.

Project supported by LGC purchase	Project location	Eligible unit type	Registry	Surrender date	Accreditation code	Certificate serial number	Generation year	Fuel source	Quantity (MWh)
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Total LGCs surrendere	d this report	and used in	this report						N/A



APPENDIX A: ADDITIONAL INFORMATION

Not applicable.



APPENDIX B: ELECTRICITY SUMMARY

There are two international best-practice methods for calculating electricity emissions – the location-based method and the market-based method. Reporting electricity emissions under both methods is called dual reporting.

Dual reporting of electricity emissions is useful, as it provides different perspectives of the emissions associated with a business's electricity usage.

Location-based method:

The location-based method provides a picture of a business's electricity emissions in the context of its location, and the emissions intensity of the electricity grid it relies on. It reflects the average emissions intensity of the electricity grid in the location (State) in which energy consumption occurs. The location-based method does not allow for any claims of renewable electricity from grid-imported electricity usage.

Market-based method:

The market-based method provides a picture of a business's electricity emissions in the context of its renewable energy investments. It reflects the emissions intensity of different electricity products, markets and investments. It uses a residual mix factor (RMF) to allow for unique claims on the zero emissions attribute of renewables without double-counting.

For this certification, electricity emissions have been set by using the market-based approach.



Market-based approach summary			
Market-based approach	Activity Data (kWh)	Emissions (kg CO₂-e)	Renewable percentage of total
Behind the meter consumption of electricity generated	0	0	0%
Total non-grid electricity	0	0	0%
LGC Purchased and retired (kWh) (including PPAs)	0	0	0%
GreenPower	37,847	0	100%
Climate Active precinct/building (voluntary renewables)	0	0	0%
Precinct/Building (LRET)	0	0	0%
Precinct/Building jurisdictional renewables (LGCS surrendered)	0	0	0%
Electricity products (voluntary renewables)	0	0	0%
Electricity products (LRET)	0	0	0%
Electricity products jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LRET) (applied to ACT grid electricity)	0	0	0%
Large Scale Renewable Energy Target (applied to grid electricity only)	7,115	0	19%
Residual Electricity	-7,115	-6,795	0%
Total renewable electricity (grid + non grid)	44,962	0	119%
Total grid electricity	37,847	0	119%
Total electricity (grid + non grid)	37,847	0	119%
Percentage of residual electricity consumption under operational control	100%		
Residual electricity consumption under operational control	-7,115	-6,795	
Scope 2	-6,284	-6,001	
Scope 3 (includes T&D emissions from consumption under operational control)	-832	-794	
Residual electricity consumption not under operational control	0	0	
Scope 3	0	0	

Total renewables (grid and non-grid)	118.80%
Mandatory	18.80%
Voluntary	100.00%
Behind the meter	0.00%
Residual scope 2 emissions (t CO ₂ -e)	-6.000892
Residual scope 3 emissions (t CO ₂ -e)	-0.79424
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO ₂ -e)	0
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO ₂ -e)	0
Total emissions liability (t CO ₂ -e)	0
Figures may not sum due to rounding. Renewable percentage can be above 100%	

Figures may not sum due to rounding. Renewable percentage can be above 100%



Location-based approach summary						
Location-based approach	Activity Data (kWh) total	Under operational control			Not under operational control	
Percentage of grid electricity consumption under operational control	100%	(kWh)	Scope 2 Emissions (kgCO ₂ -e)	Scope 3 Emissions (kgCO ₂ -e)	(kWh)	Scope 3 Emissions (kgCO ₂ -e)
ACT	0	0	0	0	0	0
NSW	37,847	37,847	27,628	2,271	0	0
SA	0	0	0	0	0	0
VIC	0	0	0	0	0	0
QLD	0	0	0	0	0	0
NT	0	0	0	0	0	0
WA	0	0	0	0	0	0
TAS	0	0	0	0	0	0
Grid electricity (scope 2 and 3)	37,847	37,847	27,628	2,271	0	0
ACT	0	0	0	0		
NSW	0	0	0	0		
SA	0	0	0	0		
VIC	0	0	0	0		
QLD	0	0	0	0		
NT	0	0	0	0		
WA	0	0	0	0		
TAS	0	0	0	0		
Non-grid electricity (behind the meter)	0	0	0	0		
Total electricity (grid + non grid)	37,847					

Residual scope 2 emissions (t CO ₂ -e)	28
Residual scope 3 emissions (t CO ² -e)	2
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO2-e)	28
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO_2 -e)	2
Total emissions liability	30

Operations in Climate Active buildings and precincts

Operations in Climate Active buildings and precincts	Electricity consumed in Climate Active certified building/precinct (kWh)	Emissions (kg CO ₂ -e)
Not applicable.	0	0
Climate Active carbon neutral electricity is not renewable electricity. Active member through their building or precinct certification. This ele location-based summary tables. Any electricity sourced as renewable method is outlined as such in the market-based summary table.	These electricity emissions have been o ectricity consumption is also included in e electricity by the building/precinct unde	ffset by another Climate the market based and er the market-based



Climate Active carbon neutral electricity products

Climate Active carbon neutral product used	Electricity claimed from Climate Active electricity products (kWh)	Emissions (kg CO ₂ -e)
Not applicable.	0	0
Climate Active carbon neutral electricity is not renewable electricity. Th Active member through their electricity product certification. This electr location-based summary tables. Any electricity that has been sourced a market-based method is outlined as such in the market-based summar	ese electricity emissions have been o icity consumption is also included in th as renewable electricity by the electric y table.	iffset by another Climate he market based and bity product under the



APPENDIX C: INSIDE EMISSIONS BOUNDARY

Non-quantified emission sources

The following emissions sources have been assessed as relevant, are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. They have been non-quantified due to <u>one</u> of the following reasons:

- 1. Immaterial <1% for individual items and no more than 5% collectively
- 2. Cost effective Quantification is not cost effective relative to the size of the emission but uplift applied.
- 3. <u>Data unavailable</u> Data is unavailable but uplift applied. A data management plan must be put in place to provide data within 5 years.
- 4. <u>Maintenance</u> Initial emissions non-quantified but repairs and replacements quantified.

Relevant non-quantified emission sources	Justification reason
Not applicable.	N/A

Data management plan for non-quantified sources

There are no non-quantified sources in the emission boundary that require a data management plan.



APPENDIX D: OUTSIDE EMISSIONS BOUNDARY

Excluded emission sources

The below emission sources have been assessed as not relevant to this organisation's operations and are outside of its emissions boundary. These emissions are not part of the carbon neutral claim. Emission sources considered for relevance must be included within the certification boundary if they meet two of the five relevance criteria. Those which only meet one condition of the relevance test can be excluded from the certification boundary.

Emissions tested for relevance are detailed below against each of the following criteria:

- 1. <u>Size</u> The emissions from a particular source are likely to be large relative to the organisation's electricity, stationary energy and fuel emissions.
- 2. <u>Influence</u> The responsible entity has the potential to influence the reduction of emissions from a particular source.
- <u>Risk</u> The emissions from a particular source contribute to the organisation's greenhouse gas risk exposure.
- 4. Stakeholders Key stakeholders deem the emissions from a particular source are relevant.
- <u>Outsourcing</u> The emissions are from outsourced activities previously undertaken within the organisation's boundary, or from outsourced activities typically undertaken within the boundary for comparable organisations.



Excluded emissions sources summary

Emission sources tested for relevance	Size	Influence	Risk	Stakeholders	Outsourcing	Justification
Cleaning and chemicals	Y			Ν		Size: The emissions source is likely to be less than 1 t CO_2 -e, which is not large compared to the total emissions from our largest emission sources: telecommunications, transport (land and sea), ICT services and equipment, and office equipment and supplies which amount to ~60 t CO_2 -e.
			Ν		N	Influence: We do not have the potential to influence the emissions from this source, including by shifting to a different lower-emissions supplier for our business.
		Ν				Risk : There are no relevant laws or regulations that apply to limit emissions specifically from this source, the source does not create supply chain risks, and it is unlikely to be of significant public interest.
						Stakeholders: Key stakeholders, including the public, are unlikely to consider this a relevant source of emissions for our business.
						Outsourcing: We have not previously undertaken this activity within our emissions boundary and comparable organisations do not typically undertake this activity within their boundary.
Food	Y	Ν	Ν			Size: The emissions source is likely to be less than 1 t CO_2 -e, which is not large compared to the total emissions from our largest emission sources: telecommunications, transport (land and sea), ICT services and equipment, and office equipment and supplies which amount to ~60 t CO_2 -e.
				Ν	Ν	Influence: We do not have the potential to influence the emissions from this source, including by shifting to a different lower-emissions supplier for our business.
						Risk: There are no relevant laws or regulations that apply to limit emissions specifically from this source, the source does not create supply chain risks, and it is unlikely to be of significant public interest.
						Stakeholders: Key stakeholders, including the public, are unlikely to consider this a relevant source of emissions for our business.
						Outsourcing: We have not previously undertaken this activity within our emissions boundary and comparable organisations do not typically undertake this activity within their boundary.





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