



PUBLIC DISCLOSURE STATEMENT


**AUSTRALIAN ACCIDENT MANAGEMENT
COMMERCIAL**

**ORGANISATION CERTIFICATION
FY2023-24**

Australian Government

Climate Active Public Disclosure Statement



NAME OF CERTIFIED ENTITY	Australian Accident Management Commercial
REPORTING PERIOD	1 July 2023 – 30 June 2024
DECLARATION	<p><i>To the best of my knowledge, the information provided in this public disclosure statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.</i></p> <p></p> <p>Stephen Chapman Managing Director Date: 21 January 2025</p>



Australian Government
**Department of Climate Change, Energy,
the Environment and Water**

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Version 9.

1.CERTIFICATION SUMMARY

TOTAL EMISSIONS OFFSET	1,240 tCO ₂ -e
CARBON OFFSETS USED	25.24% ACCUs, 74.76% VCU
RENEWABLE ELECTRICITY	18.72%
CARBON ACCOUNT	Prepared by: Anthesis Australia
TECHNICAL ASSESSMENT	Date: 08/06/2022 for the FY2022-23 (Projected) Organisation: Anthesis Australia (formerly Ndevr Environmental) Next technical assessment due: FY2024-25

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2.CERTIFICATION INFORMATION

Description of organisation certification

Australian Accident Management Commercial (AAMC) (ABN 51 101 934 801) and its affiliates are a privately owned Australian company group seeking to maintain the carbon neutral certification under the Climate Active Organisation program. AAMC's carbon neutral services will be covered under the Climate Active Services Certification.

This certification covers the Australian business operations of Australian Accident Management Commercial (AAMC) (ABN 51 101 934 801) of:

- AAMC Loss Assessing Pty Ltd (ABN: 35 690 403 326)
- AAMC Repair Management Pty Ltd (ABN: 51 480 635 494)
- AAM Corporate Pty Ltd (ABN 28 329 818 979)
- AAMC Litigation Pty Ltd (ABN: 71 689 228 183)

This Public Disclosure Statement includes information for FY2023-24 reporting period.

Organisation description

AAMC provides a broad range of independent, specialist motor vehicle accident management and assessing services to support insurers when processing a motor claim. With offices in Melbourne and Brisbane, AAMC is the largest provider of its type and has been delivering services to the Australian motor insurance sector for 20+ years. The companies' assets include but are not limited to 250.23 FTE, infrastructure to support nationwide assessment coverage, and company fleet vehicles. AAMC was founded in 2002 and is privately Australian owned and operated.

The following subsidiaries are also included within this certification:

Legal entity name	ABN	ACN
AAMC Loss Assessing Pty Ltd	35 690 403 326	
AAMC Repair Management Pty Ltd	51 480 635 494	
AAM Corporate Pty Ltd	28 329 818 979	
AAMC Litigation Pty Ltd	71 689 228 183	

3.EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

Quantified emissions have been assessed as relevant and are quantified in the carbon inventory. This may include emissions that are not identified as arising due to the operations of the certified entity, however, are **optionally included**.

Non-quantified emissions have been assessed as relevant and are captured within the emissions boundary but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available at Appendix C.

Outside the emissions boundary

Excluded emissions are those that have been assessed as not relevant to an organisation's and are outside of its emissions boundary or are outside of the scope of the certification. These emissions are not part of the carbon neutral claim. Further detail is available at Appendix D.

Inside emissions boundary

Quantified

- Accommodation and facilities
- Bespoke – Data Centre Electricity
- Building and facility maintenance and repair services
- Carbon-neutral products and services
- Cleaning and chemicals
- Construction materials and services
- Electricity
- Food
- ICT services and equipment
- Machinery and vehicles
- Office equipment and supplies
- Postage, courier, and freight
- Products
- Professional services
- Refrigerants
- Transport (Air)
- Transport (Land and sea)
- Waste
- Water
- Working from home

Non-quantified

N/A

Optionally included

N/A

Outside emission boundary

Excluded

Tenant electricity usage

4.EMISSIONS REDUCTIONS

Emissions reduction strategy

Australian Accident Management Commercial (AAMC) is committed to reducing its greenhouse gas emissions footprint and delivering a more sustainable future. Our commitment to reducing our emissions and providing responsible energy solutions is demonstrated through existing actions that underpin the direction of our emission reduction strategy.

AAMC is committed to maintaining its carbon neutral certification for both Organisation and Services while continuing to support of our clients in the reduction of greenhouse gases in their supply chain. As a result of our carbon accounting efforts under Climate Active, we have identified the following strategies targeting our main emission sources:

- 30% reduction in our scope 1 and 2 emissions by FY2030, compared to a FY2023 base year. Reductions on Scope 1 and 2 will be achieved through:
 - Uptake of Electric Vehicles and/or hybrid vehicles in our fleet. A rollout roadmap will be defined by 2025.
- AAMC is also committed to reducing our scope 3 emissions by 20% by FY2030, compared to a FY2023 base year.
 - Prioritise the procurement of goods and services from Carbon Neutral suppliers by 2025.
 - Work together with our suppliers to reduce our carbon footprint and act on Climate Change (revised procurement policy by 2025).
 - Land transport – Purchase of ten Hybrid Camry vehicles in August 2023 to replace ten petrol vehicles that are currently being used.
 - Replace petrol vehicles with hybrid vehicles at the end of lease periods.
- AAMC additionally commits to a 30% reduction of emission intensity (all scope 1, 2 and 3 emissions per management and assessment of each motor vehicle claim) by FY2030 from a FY2023 base year. Reduction Actions outlined in the organisation's commitment also apply to the service stream.

Emissions reduction actions

This section summarises the actions AAMC took this reporting period to reduce our emissions:

- Transitioning from petrol to hybrid vehicles to reduce emissions and demonstrate our commitment to sustainable transport solutions (10 vehicles due to be replaced by end of 2024).
- Promoting remote work options - 80% of our Staff work from home

- Partnering with eco-friendly suppliers.
- Recycling/waste initiatives (reducing the use of single-use items for reusable alternatives).
- Switching to LED lighting.
- Sourcing materials and products locally (where possible) to reduce transportation emissions.
- Water conservation (low flow faucets, /toilets).

5.EMISSIONS SUMMARY

Emissions over time

Emissions since base year		
	Total tCO ₂ -e (without uplift)	Total tCO ₂ -e (with uplift)
Base year: 2022-23	1,283.14	N/A
Year 1: 2023-24	1,239.49	N/A

Significant changes in emissions

Significant changes in emissions			
Emission source	Previous year emissions (t CO ₂ -e)	Current year emissions (t CO ₂ -e)	Reason for change
Computer and technical services	450.86	364.78	Increase in FTE from FY23 to FY24 with an increase in computer and technical services-related expenses. However, the Emission Factor for this emission source changed from 0.14 to 0.10 resulting in a decrease in emissions
Diesel oil post-2004	100.45	157.17	Organic growth, increased travel by company vehicles for business operations purposes resulting in an increased consumption of diesel.

Use of Climate Active carbon neutral products, services, buildings or precincts

Certified brand name	Product/Service/Building/Precinct used
Anthesis Australia	Professional Services

Emissions summary

The electricity summary is available in Appendix B. Electricity emissions were calculated using a market-based approach.

AAMC Organisational Emissions Summary

Emission category	Scope 1 emissions (tCO ₂ -e)	Scope 2 emissions (tCO ₂ -e)	Scope 3 emissions (tCO ₂ -e)	Total emissions (t CO ₂ -e)
Accommodation and facilities	-	-	7.87	7.87
Cleaning and Chemicals	-	-	1.53	1.53
Climate Active carbon neutral products and services				
Construction materials and services			0.24	0.24
Electricity	-	16.18	2.00	18.18
Food	-	-	12.97	12.97
ICT services and equipment	-	-	440.80	440.80
Machinery and vehicles	-	-	4.83	4.83
Office equipment & supplies	-	-	3.35	3.35
Postage, courier and freight	-	-	17.26	17.26
Products	-	-	2.28	2.28
Professional Services	-	-	157.32	157.32
Refrigerants	2.41	-	-	2.41
Transport (Air)	-	-	66.40	66.40
Transport (Land and Sea)	190.82	-	147.68	338.51
Waste	-	-	19.89	19.89
Water	-	-	0.08	0.08
Working from home	-	-	145.56	145.56
Total emissions (tCO₂-e)	193.23	16.18	1,030.08	1,239.49

Uplift factors

N/A

6.CARBON OFFSETS

Eligible offsets retirement summary

Offsets retired for Climate Active certification

Type of offset unit	Quantity used for this reporting period	Percentage of total units used
Australian Carbon Credit Units (ACCU)	313	25.24%
Verified Carbon Units (VCUs)	927	74.76%

Project name	Type of offset unit	Registry	Date retired	Serial number	Vintage	Total quantity retired	Quantity used in previous reporting periods	Quantity banked for future reporting periods	Quantity used for this reporting period	Percentage of total used this reporting period
Duff Carbon Farming Project	ACCU	ANREU	21/03/2023	8,354,169,113 – 8354169467	2022-23	355	42	0	313	25.24%
Cordillera Azul National Park REDD Project	VCU	Verra Registry	21/03/2023	6879-354751516-354752662-VCU-024-MER-PE-14-985-08082016-07082017-1	2016-17	1147	174	111	862	69.52%
The Mai Ndombe REDD+ Project	VCU	Verra Registry	11/03/2024	12788-443205442-443206641-VCS-VCU-259-VER-CD-14-934-01012018-31122018-1	2018	1200	0	1135	65	5.24%

* Offsets from each project have been used across AAMC's organisation and service certifications

Co-benefits

AAMC FY24 CA offsets portfolio (25.24% Australian Carbon Credit Units + 74.76% VCUs):

- Duff Carbon Farming Project
- Cordillera Azul National Park REDD Project
- The Mai Ndombe REDD+ Project

7. RENEWABLE ENERGY CERTIFICATE (REC) SUMMARY

Renewable Energy Certificate (REC) summary

The following RECs have been surrendered to reduce electricity emissions under the market-based reporting method.

1. Large-scale Generation certificates (LGCs)*	N/A
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* LGCs in this table only include those surrendered voluntarily (including through PPA arrangements), and does not include those surrendered in relation to the LRET, GreenPower, and jurisdictional renewables.

Project supported by LGC purchase	Project location	Eligible unit type	Registry	Surrender date	Accreditation code	Certificate serial number	Generation year	Fuel source	Quantity (MWh)
N/A									
Total LGCs surrendered this report and used in this report									N/A

APPENDIX A: ADDITIONAL INFORMATION

VERRA - Cordillera Azul National Park REDD

VERRA Standards for a Sustainable Future															
Home															
RETIRED UNITS															
From Vintage	To Vintage	Serial Number	Quantity of Units	Unit Type	Project ID	Project Name	Project Type	Additional Issuance Certifications	Origination Program	Project Site State/Province	Project Country/Area	Account Holder	Retirement Reason	Beneficial Owner	Retirement Reason Details
08/08/2016	07/08/2017	6079-354751516-354752662-VCU-024-MER-PE-14-085-00082016-07082017-1	1147	VCU	985	Cordillera Azul National Park REDD Project	Agriculture Forestry and Other Land Use	CCB-Gold			Peru (PE)	Carbon Financial Services Pty Ltd	Retirement for Person or Organization	AAM Commercial	Cancelled on behalf of AAM Commercial for its Climate Active Organisation and service certifications
1 - 1 - 1															

ACCU - Duff Carbon Farming Project

Transaction ID	AU26657
Current Status	Completed (4)
Status Date	21/03/2023 13:07:25 (AEDT) 21/03/2023 02:07:25 (GMT)
Transaction Type	Cancellation (4)
Transaction Initiator	Stuart, Benjamin Mathew Clarke
Transaction Approver	Rockliff, Nathan Stephen
Comment	Cancelled on behalf of AAM Commercial for its Climate Active Organisation and service certifications

Transferring Account

Account Number	AU-2321
Account Name	Carbon Financial Services Pty. Ltd.
Account Holder	Carbon Financial Services Pty. Ltd.

Acquiring Account

Account Number	AU-1068
Account Name	Australia Voluntary Cancellation Account
Account Holder	Commonwealth of Australia

Transaction Blocks

Party	Type	Transaction Type	Original CP	Current CP	ERF Project ID	NGER Facility ID	NGER Facility Name	Safeguard	Kyoto Project #	Vintage	Expiry Date	Serial Range	Quantity
AU	KACCU	Voluntary ACCU Cancellation			ERF115667					2022-23		8,354,169,113 - 8,354,169,467	355

Transaction Status History

Status Date	Status Code
21/03/2023 13:07:25 (AEDT) 21/03/2023 02:07:25 (GMT)	Completed (4)
21/03/2023 13:07:25 (AEDT) 21/03/2023 02:07:25 (GMT)	Proposed (1)
21/03/2023 13:07:25 (AEDT) 21/03/2023 02:07:25 (GMT)	Account Holder Approved (97)
21/03/2023 12:23:54 (AEDT) 21/03/2023 01:23:54 (GMT)	Awaiting Account Holder Approval (95)

VERRA – The Mai Ndombe REDD+

VERRA Standards for a Sustainable Future															
Home															
RETIRED UNITS															
From Vintage	To Vintage	Serial Number	Quantity of Units	Unit Type	Project ID	Project Name	Project Type	Additional Issuance Certifications	Origination Program	Project Site State/Province	Project Country/Area	Account Holder	Retirement Reason	Beneficial Owner	Retirement Reason Details
01/01/2018	31/12/2018	12788-443205442-443206841-VCS-VCU-259-VER-CD-14-034-01012018-31122018-1	1200	VCU	934	The Mai Ndombe REDD+ Project	Agriculture Forestry and Other Land Use	CCB-Biodiversity Gold, CCB-Climate Gold		Mai Ndombe	Congo, The Democratic Republic of The (CD)	Carbon Financial Services Pty Ltd	Retirement for Person or Organization	AAMC	Retired on behalf of AAMC for its Climate Active Organisation and Service certifications
1 - 1 - 1															

APPENDIX B: ELECTRICITY SUMMARY

There are two international best-practice methods for calculating electricity emissions – the location-based method and the market-based method. Reporting electricity emissions under both methods is called dual reporting.

Dual reporting of electricity emissions is useful, as it provides different perspectives of the emissions associated with a business's electricity usage.

Location-based method:

The location-based method provides a picture of a business's electricity emissions in the context of its location, and the emissions intensity of the electricity grid it relies on. It reflects the average emissions intensity of the electricity grid in the location (State) in which energy consumption occurs. The location-based method does not allow for any claims of renewable electricity from grid-imported electricity usage.

Market-based method:

The market-based method provides a picture of a business's electricity emissions in the context of its renewable energy investments. It reflects the emissions intensity of different electricity products, markets and investments. It uses a residual mix factor (RMF) to allow for unique claims on the zero emissions attribute of renewables without double-counting.

For this certification, electricity emissions have been set by using the **market-based approach**.

Market-based approach summary			
Market-based approach	Activity Data (kWh)	Emissions (kg CO ₂ -e)	Renewable percentage of total
Behind the meter consumption of electricity generated	0	0	0%
Total non-grid electricity	0	0	0%
LGC purchased and retired (kWh) (including PPAs)	0	0	0%
GreenPower	0	0	0%
Climate Active certified - Precinct/Building (voluntary renewables)	0	0	0%
Climate Active certified - Precinct/Building (LRET)	0	0	0%
Climate Active certified - Precinct/Building jurisdictional renewables (LGCs surrendered)	0	0	0%
Climate Active certified - Electricity products (voluntary renewables)	0	0	0%
Climate Active certified - Electricity products (LRET)	0	0	0%
Climate Active certified - Electricity products jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LRET) (applied to ACT grid electricity)	0	0	0%
Large Scale Renewable Energy Target (applied to grid electricity only)	4,602	0	19%
Residual electricity	19,981	18,182	0%
Total renewable electricity (grid + non grid)	4,602	0	19%
Total grid electricity	24,582	18,182	19%
Total electricity (grid + non grid)	24,582	18,182	19%
Percentage of residual electricity consumption under operational control	100%		
Residual electricity consumption under operational control	19,981	18,182	
Scope 2	17,785	16,184	
Scope 3 (includes T&D emissions from consumption under operational control)	2,196	1,998	
Residual electricity consumption not under operational control	0	0	
Scope 3	0	0	

Total renewables (grid and non-grid)	18.72%
Mandatory	18.72%
Voluntary	0.00%
Behind the meter	0.00%
Residual scope 2 emissions (t CO₂-e)	16.18
Residual scope 3 emissions (t CO₂-e)	2.00
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	16.18
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	2.00
Total emissions liability (t CO₂-e)	18.18

Figures may not sum due to rounding. Renewable percentage can be above 100%

Location-based approach summary						
Location-based approach	Activity Data (kWh) total	Under operational control			Not under operational control	
Percentage of grid electricity consumption under operational control	100%	(kWh)	Scope 2 Emissions (kg CO ₂ -e)	Scope 3 Emissions (kg CO ₂ -e)	(kWh)	Scope 3 Emissions (kg CO ₂ -e)
ACT	0	0	0	0	0	0
NSW	0	0	0	0	0	0
SA	0	0	0	0	0	0
VIC	9,097	9,097	7,187	637	0	0
QLD	15,485	15,485	11,304	2,323	0	0
NT	0	0	0	0	0	0
WA	0	0	0	0	0	0
TAS	0	0	0	0	0	0
Grid electricity (scope 2 and 3)	24,582	24,582	18,491	2,960	0	0
ACT	0	0	0	0		
NSW	0	0	0	0		
SA	0	0	0	0		
VIC	0	0	0	0		
QLD	0	0	0	0		
NT	0	0	0	0		
WA	0	0	0	0		
TAS	0	0	0	0		
Non-grid electricity (behind the meter)	0	0	0	0		
Total electricity (grid + non grid)	24,582					

Residual scope 2 emissions (t CO ₂ -e)	18.49
Residual scope 3 emissions (t CO ₂ -e)	2.96
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO ₂ -e)	18.49
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO ₂ -e)	2.96
Total emissions liability	21.45

Operations in Climate Active buildings and precincts

Operations in Climate Active buildings and precincts	Electricity consumed in Climate Active certified building/precinct (kWh)	Emissions (kg CO ₂ -e)
N/A		
Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their building or precinct certification. This electricity consumption is also included in the market based and location-based summary tables. Any electricity that has been sourced as renewable electricity by the building/precinct under the market-based method is outlined as such in the market-based summary table.		

Climate Active carbon neutral electricity products

Climate Active carbon neutral electricity product used	Electricity claimed from Climate Active electricity products (kWh)	Emissions (kg CO ₂ -e)
N/A		
Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their electricity product certification. This electricity consumption is also included in the market based and location-based summary tables. Any electricity that has been sourced as renewable electricity by the electricity product under the market-based method is outlined as such in the market-based summary table.		

APPENDIX C: INSIDE EMISSIONS BOUNDARY

Non-quantified emission sources

The following emissions sources have been assessed as relevant, are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. They have been non-quantified due to one of the following reasons:

1. **Immaterial** <1% for individual items and no more than 5% collectively
2. **Cost effective** Quantification is not cost effective relative to the size of the emission but uplift applied.
3. **Data unavailable** Data is unavailable, but uplift applied. A data management plan must be put in place to provide data within 5 years.
4. **Maintenance** Initial emissions non-quantified but repairs and replacements quantified.

Relevant non-quantified emission sources	Justification reason
N/A	

Data management plan for non-quantified sources

There are no non-quantified sources in the emission boundary that require a data management plan.

APPENDIX D: OUTSIDE EMISSIONS BOUNDARY

Excluded emission sources

The below emission sources have been assessed as not relevant to this organisation's operations and are outside of its emissions boundary. These emissions are not part of the carbon neutral claim. Emission sources considered for relevance must be included within the certification boundary if they meet two of the five relevance criteria. Those which only meet one condition of the relevance test can be excluded from the certification boundary.

Emissions tested for relevance are detailed below against each of the following criteria:

1. **Size** The emissions from a particular source are likely to be large relative to the organisation's electricity, stationary energy and fuel emissions.
2. **Influence** The responsible entity has the potential to influence the reduction of emissions from a particular source.
3. **Risk** The emissions from a particular source contribute to the organisation's greenhouse gas risk exposure.
4. **Stakeholders** Key stakeholders deem the emissions from a particular source are relevant.
5. **Outsourcing** The emissions are from outsourced activities previously undertaken within the organisation's boundary, or from outsourced activities typically undertaken within the boundary for comparable organisations.

Excluded emissions sources summary

Emission sources tested for relevance	Size	Influence	Risk	Stakeholders	Outsourcing	Justification
Tenant Electricity Usage	N	N	N	N	N	<p>Size: During FY24, AAMC sold the entire upper floor and only uses 21% of the lower floor at the Brendale office. Emissions from the Relevant Entity's portfolio (tenant-operated assets) have been excluded from this inventory as they are beyond the CA organisation's standard scope.</p> <p>Influence: We do not have the potential to influence the emissions from this source (office space sold during FY24).</p> <p>Risk: It is unlikely to be of significant public interest.</p> <p>Stakeholders: Key stakeholders, including the public, are unlikely to consider this a relevant source of emissions for our business.</p> <p>Outsourcing: Comparable organisations do not typically undertake this activity within their boundary.</p>



An Australian Government Initiative

