



PUBLIC DISCLOSURE STATEMENT

**AUSTRALIAN ACCIDENT MANAGEMENT
COMMERCIAL (TRADING AS AAMC)**

**ORGANISATION CERTIFICATION
FY2024-25**

Australian Government
Climate Active
Public Disclosure Statement



NAME OF CERTIFIED ENTITY	Australian Accident Management Commercial
REPORTING PERIOD	1 July 2024 – 30 June 2025
DECLARATION	<p><i>To the best of my knowledge, the information provided in this public disclosure statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.</i></p>  <p>Stephen H Chapman Managing Director 21 May 2026</p>



Australian Government
**Department of Climate Change, Energy,
the Environment and Water**

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Version 10.



1. CERTIFICATION SUMMARY

TOTAL EMISSIONS OFFSET	1,599 tCO ₂ -e
CARBON OFFSETS USED	58% VERs, 42% VCUs
RENEWABLE ELECTRICITY	18.20%
CARBON ACCOUNT	Prepared by: Anthesis Australia
TECHNICAL ASSESSMENT	Date: 06/05/2026 (FY2024/25) Organisation: Anthesis Australia Next technical assessment due: FY2027/28

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2. CERTIFICATION INFORMATION

Description of organisation certification

This organisation certification is for the business operations of Australian Accident Management Commercial (trading as AAMC), ABN 51 101 934 801, including the subsidiaries listed in the table below.

- AAMC Loss Assessing Pty Ltd (ABN: 35 690 403 326)
- AAMC Repair Management Pty Ltd (ABN: 51 480 635 494)
- AAM Corporate Pty Ltd (ABN 28 329 818 979)
- AAMC Litigation Pty Ltd (ABN: 71 689 228 183)

Australian Accident Management Commercial and its affiliates are a privately owned Australian company group seeking to maintain the carbon neutral certification under the Climate Active Organisation program. AAMC operates exclusively within Australia and does not maintain any international operations.

AAMC's services are carbon-neutral services, and these will be covered under the Climate Active Services Certification. These services encompass general Loss Assessment and repair Management, which incorporates suppliers, third-party claimants, and technically complex claims.

This Public Disclosure Statement includes information for the FY2024-25 reporting period.

Organisation description

AAMC (ABN 51 101 934 801) provides a broad range of independent, specialist motor vehicle accident management and assessing services to support insurers when processing a motor claim. With offices in Melbourne and Brisbane, AAMC is the largest provider of its type and has been delivering services to the Australian motor insurance sector for 20+ years. The companies' assets include but are not limited to 248.10 FTE, infrastructure to support nationwide assessment coverage, and company fleet vehicles. AAMC was founded in 2002 and is privately Australian owned and operated.

The organisation boundary was determined through the operational control approach.

The following subsidiaries are also included within this certification:

Legal entity name	ABN	ACN
AAMC Loss Assessing Pty Ltd	35 690 403 326	
AAMC Repair Management Pty Ltd	51 480 635 494	
AAM Corporate Pty Ltd	28 329 818 979	
AAMC Litigation Pty Ltd	71 689 228 183	

3.EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

Quantified emissions have been assessed as relevant and are quantified in the carbon inventory. This may include emissions that are not identified as arising due to the operations of the certified entity, however are **optionally included**.

Non-quantified emissions have been assessed as relevant and are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available at Appendix C.

Outside the emissions boundary

Excluded emissions are those that have been assessed as not relevant to an organisation's and are outside of its emissions boundary or are outside of the scope of the certification. These emissions are not part of the carbon neutral claim. Further detail is available at Appendix D.

Inside emissions boundary		Outside emission boundary
<u>Quantified</u>	<u>Non-quantified</u>	<u>Excluded</u>
Accommodation and facilities	N/A	Tenant electricity usage
Data Centre Electricity		
Carbon-neutral products and services		
Cleaning and chemicals		
Construction materials and services		
Electricity		
Food		
ICT services and equipment		
Machinery and vehicles		
Office equipment and supplies		
Postage, courier, and freight		
Products		
Professional services		
Refrigerants		
Transport (Air)		
Transport (Land and sea)		
Waste		
Water		
Working from home		

4. EMISSIONS REDUCTIONS

Emissions reduction strategy

Australian Accident Management Commercial (AAMC) is committed to reducing its greenhouse gas emissions footprint and delivering a more sustainable future. Our commitment to reducing our emissions and providing responsible energy solutions is demonstrated through existing actions that underpin the direction of our emission reduction strategy.

AAMC is committed to maintaining its carbon neutral certification for both Organisation and Services while continuing to support of our clients in the reduction of greenhouse gases in their supply chain. As a result of our carbon accounting efforts under Climate Active, we have identified the following strategies targeting our main emission sources:

- 30% reduction in our scope 1 and 2 emissions by FY2030, compared to a FY2023 base year. Reductions on Scope 1 and 2 will be achieved through:
 - Uptake of Electric Vehicles and/or hybrid vehicles in our fleet. A rollout roadmap will be defined by 2025.
- AAMC is also committed to reducing our scope 3 emissions by 20% by FY2030, compared to a FY2023 base year.
 - Prioritise the procurement of goods and services from Carbon Neutral suppliers by 2025.
 - Work together with our suppliers to reduce our carbon footprint and act on Climate Change (revised procurement policy by 2025).
 - Land transport – Purchase of ten Hybrid Camry vehicles in August 2023 to replace ten petrol vehicles that are currently being used.
 - Replace petrol vehicles with hybrid vehicles at the end of lease periods.
- Reduction Actions outlined in the organisation's commitment also apply to the service stream.

Emissions reduction actions

This section summarises the actions AAMC took this reporting period to reduce our emissions:

- **Hybrid fleet transition:** 6 vehicles have now been replaced with hybrid models. The overall changeover has progressed more slowly than planned due to ongoing supply constraints and limited availability, so we are continuing to replace vehicles as suitable hybrids become available.
- **Remote work:** Flexible work arrangements are still in place, with most staff (approximately 80%) continuing to work from home. This remains a significant part of our emissions reduction strategy.
- **Eco-friendly suppliers:** This continues to be a focus area for us. Our supplier pool is currently small, so we're working with a limited number of providers and assessing options as we build stronger partnerships over time.
- **Recycling and waste:** We've reduced single-use items by switching to reusable crockery, cutlery, and cups. This has helped us cut day-to-day waste and improve disposal practices across the office.
- **Lighting efficiency:** LED lighting has now been installed, which is improving our energy efficiency and helping reduce electricity consumption.
- **Local sourcing (where possible):** We continue to prioritise locally sourced materials and products wherever practical to help minimise transport-related emissions.
- **Water conservation:** water-saving measures are in place, including low-flow taps and toilets, to reduce water use across our Brisbane and Melbourne offices.

5.EMISSIONS SUMMARY

Emissions over time

Emissions since base year			
		Total tCO ₂ -e (without uplift)	Total tCO ₂ -e (with uplift)
Base Year / Year 1:	2022-23	1283.14	N/A
Year 2:	2023-24	1239.49	N/A
Year 3:	2024-25	1,598.19	N/A

Significant changes in emissions

Significant changes in emissions			
Emission source	Previous year emissions (t CO ₂ -e)	Current year emissions (t CO ₂ -e)	Reason for change
Computer and technical services	364.78	584.44	YoY organic growth - 50% increase in expenditure in Assessing Software and 17%in Software Licencing and Support

Use of Climate Active carbon neutral products, services, buildings or precincts

Certified brand name	Product/Service/Building/Precinct used
Anthesis Australia	Professional Services

Emissions summary

The electricity summary is available in Appendix B. Electricity emissions were calculated using a market-based approach.

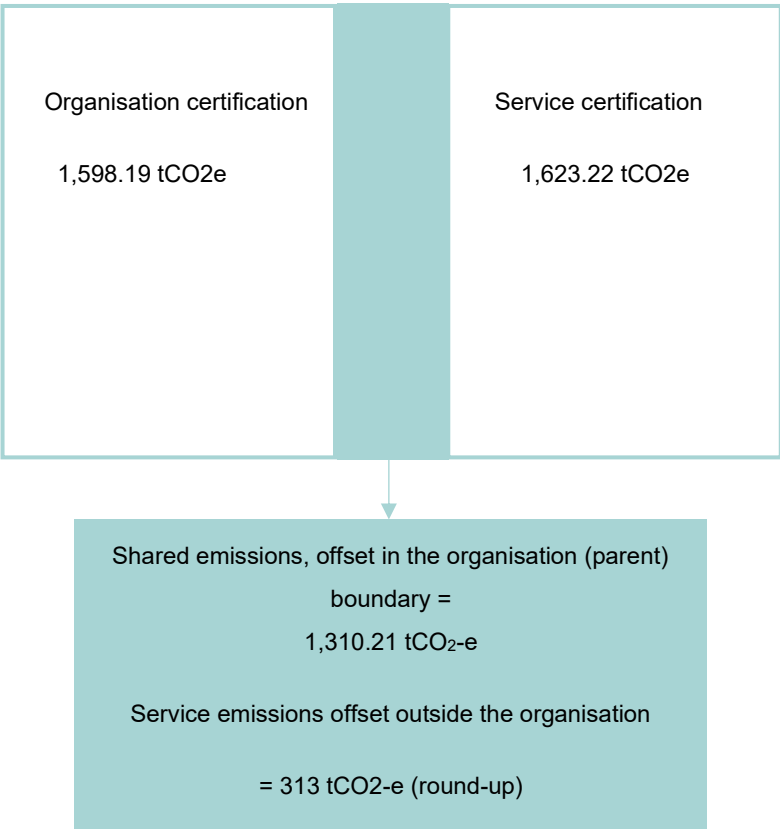
Emission Source	Sum of Scope 1 emissions (tCO ₂ -e)	Sum of Scope 2 emissions (tCO ₂ -e)	Sum of Scope 3 emissions (tCO ₂ -e)	Sum of Total emissions (t CO ₂ -e)
Accommodation and facilities	0.00	0.00	12.43	12.43
Cleaning and chemicals	0.00	0.00	1.12	1.12
Climate Active carbon neutral products and services	0.00	0.00	0.00	0.00
Construction materials and services	0.00	0.00	0.00	0.00
Electricity	0.00	10.11	1.37	11.49
Food	0.00	0.00	14.63	14.63
ICT services and equipment	0.00	0.00	645.90	645.90
Machinery and vehicles	0.00	0.00	6.28	6.28
Office equipment and supplies	0.00	0.00	2.27	2.27
Postage, courier and freight	0.00	0.00	16.12	16.12
Products	0.00	0.00	0.39	0.39
Professional services	0.00	0.00	376.41	376.41
Refrigerants	5.29	0.00	0.00	5.29
Transport (air)	0.00	0.00	62.50	62.50
Transport (land and sea)	168.41	0.00	138.80	307.21
Waste	0.00	0.00	10.43	10.43
Water	0.00	0.00	0.05	0.05
Working from home	0.00	0.00	125.67	125.67
Grand Total	173.71	10.11	1,414.37	1,598.19

Uplift factors

N/A

Shared emissions between certifications by the same responsible entity

	Emissions (tCO ₂ -e)
Organisation emissions	1,598.19
Service emissions	1,623.22
Offset by service only	313



6. CARBON OFFSETS

Eligible offsets retirement summary

Offsets retired for Climate Active certification

Type of offset unit	Quantity used for this reporting period	Percentage of total units used
Verified Carbon Units (VCUs)	923	57.72%
Verified Emission Reductions (VERs)	676	42.28%

Project name	Type of offset unit	Registry	Date retired	Serial number	Vintage	Total quantity retired	Quantity used in previous reporting periods	Quantity banked for future reporting periods	Quantity used for this reporting period	Percentage of total used this reporting period
The Mai Ndombe REDD+ Project	VCU	Verra Registry	11/03/2024	12788-443205442-443206641-VCS-VCU-259-VER-CD-14-934-01012018-31122018-1	2018	1200	277	0	923	57.72%
Soma-Polat wind Farm Project	VER	Gold Standard Impact Registry	27/06/2024	GS1-1-TR-GS398-12-2020-21999-158970-160269	2020	1300	0	624	676	42.28%
Offset Totals:						2500	277	624	1,599	100%

The organisation certification is the parent certification of AAMC's associated service certification. The shared emissions, offset in the organisation (parent) boundary, account for 1,310.21 tCO₂-e (for further details see Services FY25 PDS).

The offsets from the following projects are shared across AAMC's organisation and service certification:

- The Mai Ndombe REDD+ Project: The remaining 923 offsets available for this project were used in this reporting period to offset 923 shared emissions between the organisation and the services certifications (offset in the organisation's (parent) boundary).
- Soma – Polat wind Farm Project: For this reporting period, 676 offsets were used for the organisation certification, with 624 banked for the service certification and future reporting periods. Out of these 624 banked offsets, 313 were used in the Service certification for this reporting period, and 311 are banked for future periods.

Co-benefits

N/A



7. RENEWABLE ENERGY CERTIFICATE (REC) SUMMARY

Renewable Energy Certificate (REC) summary

The following RECs have been surrendered to reduce electricity emissions under the market-based reporting method.

1. Large-scale Generation certificates (LGCs)*	N/A
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* LGCs in this table only include those surrendered voluntarily (including through PPA arrangements), and does not include those surrendered in relation to the LRET, GreenPower, and jurisdictional renewables.

Project supported by LGC purchase	Project location	Eligible unit type	Registry	Surrender date	Accreditation code	Certificate serial number	Generation year	Fuel source	Quantity (MWh)
N/A									
Total LGCs surrendered this report and used in this report									N/A

APPENDIX A: ADDITIONAL INFORMATION

APPENDIX B: ELECTRICITY SUMMARY

There are two international best-practice methods for calculating electricity emissions – the location-based method and the market-based method. Reporting electricity emissions under both methods is called dual reporting.

Dual reporting of electricity emissions is useful, as it provides different perspectives of the emissions associated with a business's electricity usage.

Location-based method:

The location-based method provides a picture of a business's electricity emissions in the context of its location, and the emissions intensity of the electricity grid it relies on. It reflects the average emissions intensity of the electricity grid in the location (State) in which energy consumption occurs. The location-based method does not allow for any claims of renewable electricity from grid-imported electricity usage.

Market-based method:

The market-based method provides a picture of a business's electricity emissions in the context of its renewable energy investments. It reflects the emissions intensity of different electricity products, markets and investments. It uses a residual mix factor (RMF) to allow for unique claims on the zero emissions attribute of renewables without double-counting.

For this certification, electricity emissions have been set by using the **market-based approach**.

Market-based approach summary			
Market Based Approach	Activity Data (kWh)	Emissions (kg CO ₂ -e)	Renewable Percentage of total
Behind the meter consumption of renewable electricity generated	0	0	0%
Total non-grid renewable electricity	0	0	0%
LGC purchased and retired (kWh) (including PPAs)	0	0	0%
GreenPower	0	0	0%
Climate Active certified - Precinct/Building (voluntary renewables)	0	0	0%
Climate Active certified - Precinct/Building (LRET)	0	0	0%
Climate Active certified - Precinct/Building jurisdictional renewables (LGCs surrendered)	0	0	0%
Climate Active certified - Electricity products (voluntary renewables)	0	0	0%
Climate Active certified - Electricity products (LRET)	0	0	0%
Climate Active certified - Electricity products jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LRET) (applied to ACT grid electricity)	0	0	0%
Large Scale Renewable Energy Target (applied to grid electricity only)	2,777	0	18%
Residual electricity	12,486	11,487	0%
Total renewable electricity (grid + non grid)	2,777	0	18%
Total grid electricity	15,263	11,487	18%
Total electricity (grid + non grid)	15,263	11,487	18%
Percentage of residual electricity consumption under operational control	100%		
Residual electricity consumption under operational control	12,486	11,487	
Scope 2	10,993	10,113	
Scope 3 (includes T&D emissions from consumption under operational control)	1,493	1,373	
Residual electricity consumption not under operational control	0	0	
Scope 3	0	0	

Total renewables (grid and non-grid)	18.20%
Mandatory	18.20%
Voluntary	0.00%
Behind the meter	0.00%
Residual scope 2 emissions (t CO₂-e)	10.11
Residual scope 3 emissions (t CO₂-e)	1.37
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	10.11
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	1.37
Total emissions liability (t CO₂-e)	11.49

Figures may not sum to total due to rounding. Renewable percentage can be above 100%

Location-based approach summary						
Location-based approach	Activity Data (kWh) total	Under operational control			Not under operational control	
Percentage of grid electricity consumption under operational control	100%	(kWh)	Scope 2 Emissions (kg CO ₂ -e)	Scope 3 Emissions (kg CO ₂ -e)	(kWh)	Scope 3 Emissions (kg CO ₂ -e)
ACT	0	0	0	0	0	0
NSW	0	0	0	0	0	0
SA	0	0	0	0	0	0
VIC	1,685	1,685	1,298	152	0	0
QLD	13,577	13,577	9,640	1,358	0	0
NT	0	0	0	0	0	0
WA	0	0	0	0	0	0
TAS	0	0	0	0	0	0
Grid electricity (scope 2 and 3)	15,263	15,263	10,938	1,509	0	0
ACT	0	0	0	0		
NSW	0	0	0	0		
SA	0	0	0	0		
VIC	0	0	0	0		
QLD	0	0	0	0		
NT	0	0	0	0		
WA	0	0	0	0		
TAS	0	0	0	0		
Non-grid electricity (behind the meter)	0	0	0	0		
Total electricity (grid + non grid)	15,263					

Residual scope 2 emissions (t CO₂-e)	10.94
Residual scope 3 emissions (t CO₂-e)	1.51
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	10.94
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	1.51
Total emissions liability	12.45

Operations in Climate Active buildings and precincts

Operations in Climate Active buildings and precincts	Electricity consumed in Climate Active certified building/precinct (kWh)	Emissions (kg CO ₂ -e)
N/A	0	0
<i>Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their building or precinct certification. This electricity consumption is also included in the market based and location-based summary tables. Any electricity that has been sourced as renewable electricity by the building/precinct under the market-based method is outlined as such in the market-based summary table.</i>		

Climate Active carbon neutral electricity products

Climate Active carbon neutral electricity product used	Electricity claimed from Climate Active electricity products (kWh)	Emissions (kg CO ₂ -e)
N/A	0	0
<i>Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their electricity product certification. This electricity consumption is also included in the market based and location-based summary tables. Any electricity that has been sourced as renewable electricity by the electricity product under the market-based method is outlined as such in the market-based summary table.</i>		

APPENDIX C: INSIDE EMISSIONS BOUNDARY

Non-quantified emission sources

The following emissions sources have been assessed as relevant, are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. They have been non-quantified due to one of the following reasons:

1. **Immaterial** <1% for individual items and no more than 5% collectively
2. **Cost effective** Quantification is not cost effective relative to the size of the emission but uplift applied.
3. **Data unavailable** Data is unavailable but uplift applied. A data management plan must be put in place to provide data within 5 years.
4. **Maintenance** Initial emissions non-quantified but repairs and replacements quantified.

Relevant non-quantified emission sources	Justification reason
N/A	

Data management plan for non-quantified sources

There are no non-quantified sources in the emission boundary that require a data management plan.

APPENDIX D: OUTSIDE EMISSIONS BOUNDARY

Excluded emission sources

The below emission sources have been assessed as not relevant to this organisation's operations and are outside of its emissions boundary. These emissions are not part of the carbon neutral claim. Emission sources considered for relevance must be included within the certification boundary if they meet two of the five relevance criteria. Those which only meet one condition of the relevance test can be excluded from the certification boundary.

Emissions tested for relevance are detailed below against each of the following criteria:

1. **Size** The emissions from a particular source are likely to be large relative to the organisation's electricity, stationary energy and fuel emissions.
2. **Influence** The responsible entity has the potential to influence the reduction of emissions from a particular source.
3. **Risk** The emissions from a particular source contribute to the organisation's greenhouse gas risk exposure.
4. **Stakeholders** Key stakeholders deem the emissions from a particular source are relevant.
5. **Outsourcing** The emissions are from outsourced activities previously undertaken within the organisation's boundary, or from outsourced activities typically undertaken within the boundary for comparable organisations.

Excluded emissions sources summary

Emission sources tested for relevance	Size	Influence	Risk	Stakeholders	Outsourcing	Justification
Tenant Electricity Usage	N	N	N	N	N	<p>Size: In FY24, AAMC sold the entire upper floor and only uses 21% of the lower floor at the Brendale office. Emissions from the Relevant Entity's portfolio (tenant-operated assets) have been excluded from this inventory as they are beyond the CA organisation's standard scope.</p> <p>Influence: We do not have the potential to influence the emissions from this source (office space sold during FY24).</p> <p>Risk: It is unlikely to be of significant public interest.</p> <p>Stakeholders: Key stakeholders, including the public, are unlikely to consider this a relevant source of emissions for our business.</p> <p>Outsourcing: Comparable organisations do not typically undertake this activity within their boundary.</p>



An Australian Government Initiative

