




PUBLIC DISCLOSURE STATEMENT

RELIANT HEALTH CARE PTY LTD

**ORGANISATION CERTIFICATION
FY2023–24**

Australian Government
Climate Active
Public Disclosure Statement



NAME OF CERTIFIED ENTITY	Reliant Health Care Pty Ltd
REPORTING PERIOD	Financial year 1 July 2023 – 30 June 2024 Arrears report
DECLARATION	<p><i>To the best of my knowledge, the information provided in this public disclosure statement is true and correct and meets the requirements of the Climate Active Carbon Neutral Standard.</i></p>  <p>Cameron Stone Director Dated: 14/01/2026</p>



Australian Government
**Department of Climate Change, Energy,
the Environment and Water**

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Version 9.1.



1. CERTIFICATION SUMMARY

TOTAL EMISSIONS OFFSET	171 tCO ₂ -e
CARBON OFFSETS USED	100% VCUs
RENEWABLE ELECTRICITY	18.72%
CARBON ACCOUNT	Prepared by: Pangolin Associates
TECHNICAL ASSESSMENT	13 May 2025 Pangolin Associates Next technical assessment due: FY 2027
THIRD PARTY VALIDATION	Type 1 17 April 2025 GPP Audit Pty Limited

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2. CERTIFICATION INFORMATION

Description of organisation certification

This inventory has been prepared for the financial year from 1 July 2023 to 31 June 2024 for Reliant Health Care Pty Ltd, ABN 52 162 843 209. The operational boundary has been defined based on an operational control test, in accordance with the principles of the National Greenhouse and Energy Reporting Act 2007. This includes operations and service delivery at the following location:

- Suite 4.09, 46A Macleay Street, Potts Point NSW 2011

The methods used for collating data, performing calculations and presenting the carbon account are in accordance with the following standards:

- Climate Active Standards
- The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)
- National Greenhouse and Energy Reporting (Measurement) Determination 2008

Where possible, the calculation methodologies and emission factors used in this inventory are derived from the National Greenhouse Accounts (NGA) Factors in accordance with "Method 1" from the National Greenhouse and Energy Reporting (Measurement) Determination 2008.

Reliant Health Care's services are outside of the emissions boundary for this certification.

Organisation description

Reliant Health Care Pty Ltd (ABN: 52 162 843 209 ACN: 162 843 209) is an Australian proprietary company limited by shares, incorporated on 14 March 2013. The company operates primarily within the healthcare sector, offering a range of services including in-home nursing, aged care, and NDIS support. Its services encompass personal care, community nursing, palliative care, dementia support, and exercise physiology. Reliant Health Care is accredited by the Australian Council on Healthcare Standards (ACHS) through its EQUIP6 program, achieving 100% compliance with both the Aged Care Quality Standards and NDIS standards in recent audits.

The company's leadership includes:

- Bob Bentley – General Manager
- Jillian Dorothy Conroy – Director
- Alexandra Conroy – Director
- Cameron Stone - Director

The organisational structure comprises various departments overseeing clinical services, operations, human resources, and administrative functions.

Reliant Health Care Pty Ltd adopts the Operational Control approach for defining its organisational boundary in emissions reporting. This method includes all facilities and operations over which the company has full authority to introduce and implement operating policies.

The company operates under the following trading names:

- Reliant Healthcare
- Reliant Health Care Pty Ltd

These offices house administrative staff, care coordinators, and clinical personnel. The company also operates a fleet of vehicles for in-home care services and maintains medical equipment essential for patient care.

Reliant Health Care Pty Ltd does not have international operations.

3.EMISSIONS BOUNDARY

Inside the emissions boundary

All emission sources listed in the emissions boundary are part of the carbon neutral claim.

Quantified emissions have been assessed as relevant and are quantified in the carbon inventory. This may include emissions that are not identified as arising due to the operations of the certified entity, however are **optionally included**.

Non-quantified emissions have been assessed as relevant and are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. All material emissions are accounted for through an uplift factor. Further detail is available at Appendix C.

Outside the emissions boundary

Excluded emissions are those that have been assessed as not relevant to an organisation's operations and are outside of its emissions boundary or are outside of the scope of the certification. These emissions are not part of the carbon neutral claim. Further detail is available at Appendix D.

Inside emissions boundary

Quantified

Accommodation and facilities
Cleaning and chemicals
Electricity
Food
ICT services and equipment
Office equipment and supplies
Postage, courier and freight
Products
Professional services
Refrigerants
Stationary energy (gaseous fuels)
Transport (air)
Transport (land and sea)
Water

Non-quantified

Waste

Optionally included

N/A

Outside emission boundary

Excluded

N/A

4. EMISSIONS REDUCTIONS

Emissions reduction strategy

Reliant Healthcare is committed to reducing greenhouse gas emissions across our operations and value chain in line with our long-term sustainability objectives and our responsibility as a healthcare provider.

Reliant Healthcare commits to reducing scope 2 emissions by 30% by 2028 and scope 1 and scope 3 emissions by 25% by 2030, compared to a FY2024 baseline.

Scope 1 emissions will be reduced by:

- Investigating and trialling the use of hybrid or electric vehicles for our fleet of company vehicles.
- Reducing staff-related transport emissions through expanded use of virtual consultations and online meetings, minimising car-based travel where possible.

Scope 2 emissions will be reduced by:

- Purchasing accredited 100% GreenPower for all remaining grid electricity usage.

Scope 3 emissions will be reduced by:

- Developing a Scope 3 data management plan to improve emissions tracking in categories such as procurement, waste, freight, and staff commuting.
- Embedding sustainability criteria into our procurement policy, prioritising low-carbon suppliers and products, particularly in medical equipment and consumables.
- Implementing education and awareness campaigns internally to promote sustainable practices among staff and externally with suppliers and patients.
- Reducing business travel emissions by limiting non-essential flights, using economy class, and purchasing certified carbon offsets for necessary air travel.

5. EMISSIONS SUMMARY

Emissions over time

Emissions since base year		
	Total tCO ₂ -e (without uplift)	Total tCO ₂ -e (with uplift)
Base Year / Year 1: 2023-24	170.78	N/A

Use of Climate Active carbon neutral products, services, buildings or precincts

N/A

Emissions summary

The electricity summary is available in Appendix B. Electricity emissions were calculated using a market-based approach.

Emission category	Scope 1 emissions (tCO ₂ -e)	Scope 2 emissions (tCO ₂ -e)	Scope 3 emissions (tCO ₂ -e)	Total emissions (t CO ₂ -e)
Accommodation and facilities	0.00	0.00	0.26	0.26
Cleaning and chemicals	0.00	0.00	1.64	1.64
Climate Active carbon neutral products and services	0.00	0.00	0.00	0.00
Construction materials and services	0.00	0.00	0.00	0.00
Electricity	0.00	4.45	8.43	12.88
Food	0.00	0.00	1.17	1.17
Horticulture and agriculture	0.00	0.00	0.00	0.00
ICT services and equipment	0.00	0.00	2.40	2.40
Machinery and vehicles	0.00	0.00	0.00	0.00
Office equipment and supplies	0.00	0.00	1.16	1.16
Postage, courier and freight	0.00	0.00	0.27	0.27
Products	0.00	0.00	1.60	1.60
Professional services	0.00	0.00	77.35	77.35
Refrigerants	0.00	0.00	0.00	0.00
Roads and landscape	0.00	0.00	0.00	0.00
Stationary energy (gaseous fuels)	0.83	0.00	0.21	1.04
Stationary energy (liquid fuels)	0.00	0.00	0.00	0.00
Stationary energy (solid fuels)	0.00	0.00	0.00	0.00
Transport (air)	0.00	0.00	9.68	9.68
Transport (land and sea)	4.77	0.00	56.35	61.12
Waste	0.00	0.00	0.00	0.00
Water	0.00	0.00	0.20	0.20
Working from home	0.00	0.00	0.00	0.00
Total emissions (tCO₂-e)	5.61	4.45	160.73	170.78

Uplift factors

N/A

6. CARBON OFFSETS

Eligible offsets retirement summary

Offsets retired for Climate Active certification

Type of offset unit	Quantity used for this reporting period	Percentage of total units used
Verified Carbon Units (VCUs)	171	100%

Project name	Type of offset unit	Registry	Date retired	Serial number	Vintage	Total quantity retired	Quantity used in previous reporting periods	Quantity banked for future reporting periods	Quantity used for this reporting period	Percentage of total used this reporting period
Bundled Solar Power Project by Solararise India Projects PVT. LTD.	VCU	Verra Registry	12/05/2025	10731-245163538-245163708-VCS-VCU-997-VER-IN-1-1762-01012020-25082020-0	2020	171	0	0	171	100%
Offset Totals:						171	0	0	171	100.00%

7. RENEWABLE ENERGY CERTIFICATE (REC) SUMMARY

Renewable Energy Certificate (REC) summary

N/A

APPENDIX A: ADDITIONAL INFORMATION

N/A

APPENDIX B: ELECTRICITY SUMMARY

There are two international best-practice methods for calculating electricity emissions – the location-based method and the market-based method. Reporting electricity emissions under both methods is called dual reporting.

Dual reporting of electricity emissions is useful, as it provides different perspectives of the emissions associated with a business's electricity usage.

Location-based method:

The location-based method provides a picture of a business's electricity emissions in the context of its location, and the emissions intensity of the electricity grid it relies on. It reflects the average emissions intensity of the electricity grid in the location (State) in which energy consumption occurs. The location-based method does not allow for any claims of renewable electricity from grid-imported electricity usage.

Market-based method:

The market-based method provides a picture of a business's electricity emissions in the context of its renewable energy investments. It reflects the emissions intensity of different electricity products, markets and investments. It uses a residual mix factor (RMF) to allow for unique claims on the zero emissions attribute of renewables without double-counting.

For this certification, electricity emissions have been set by using the **market-based approach**

Market-based approach summary			
Market-based approach	Activity Data (kWh)	Emissions (kg CO ₂ -e)	Renewable percentage of total
Behind the meter consumption of electricity generated	0	0	0%
Total non-grid electricity	0	0	0%
LGC Purchased and retired (kWh) (including PPAs)	0	0	0%
GreenPower	0	0	0%
Climate Active precinct/building (voluntary renewables)	0	0	0%
Precinct/Building (LRET)	0	0	0%
Precinct/Building jurisdictional renewables (LGCS surrendered)	0	0	0%
Electricity products (voluntary renewables)	0	0	0%
Electricity products (LRET)	0	0	0%
Electricity products jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LGCs surrendered)	0	0	0%
Jurisdictional renewables (LRET) (applied to ACT grid electricity)	0	0	0%
Large Scale Renewable Energy Target (applied to grid electricity only)	3,261	0	19%
Residual Electricity	14,158	12,884	0%
Total renewable electricity (grid + non grid)	3,261	0	19%
Total grid electricity	17,419	12,884	19%
Total electricity (grid + non grid)	17,419	12,884	19%
Percentage of residual electricity consumption under operational control	39%		
Residual electricity consumption under operational control	5,498	5,003	
Scope 2	4,893	4,453	
Scope 3 (includes T&D emissions from consumption under operational control)	604	550	
Residual electricity consumption not under operational control	8,660	7,881	
Scope 3	8,660	7,881	

Total renewables (grid and non-grid)	18.72%
Mandatory	18.72%
Voluntary	0.00%
Behind the meter	0.00%
Residual scope 2 emissions (t CO₂-e)	4.45
Residual scope 3 emissions (t CO₂-e)	8.43
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	4.45
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO₂-e)	8.43
Total emissions liability (t CO₂-e)	12.88

Figures may not sum due to rounding. Renewable percentage can be above 100%

Location-based approach summary						
Location-based approach	Activity Data (kWh) total	Under operational control			Not under operational control	
Percentage of grid electricity consumption under operational control	39%	(kWh)	Scope 2 Emissions (kg CO ₂ -e)	Scope 3 Emissions (kg CO ₂ -e)	(kWh)	Scope 3 Emissions (kg CO ₂ -e)
ACT	0	0	0	0	0	0
NSW	17,419	6,764	4,599	338	10,655	7,778
SA	0	0	0	0	0	0
VIC	0	0	0	0	0	0
QLD	0	0	0	0	0	0
NT	0	0	0	0	0	0
WA	0	0	0	0	0	0
TAS	0	0	0	0	0	0
Grid electricity (scope 2 and 3)	17,419	6,764	4,599	338	10,655	7,778
ACT	0	0	0	0		
NSW	0	0	0	0		
SA	0	0	0	0		
VIC	0	0	0	0		
QLD	0	0	0	0		
NT	0	0	0	0		
WA	0	0	0	0		
TAS	0	0	0	0		
Non-grid electricity (behind the meter)	0	0	0	0		
Total electricity (grid + non grid)	17,419					

Residual scope 2 emissions (t CO ₂ -e)	4.60
Residual scope 3 emissions (t CO ₂ -e)	8.12
Scope 2 emissions liability (adjusted for already offset carbon neutral electricity) (t CO ₂ -e)	4.60
Scope 3 emissions liability (adjusted for already offset carbon neutral electricity) (t CO ₂ -e)	8.12
Total emissions liability	12.72

Operations in Climate Active buildings and precincts

Operations in Climate Active buildings and precincts	Electricity consumed in Climate Active certified building/precinct (kWh)	Emissions (kg CO ₂ -e)
N/A	0	0
<i>Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their building or precinct certification. This electricity consumption is also included in the market based and location-based summary tables. Any electricity that has been sourced as renewable electricity by the building/precinct under the market-based method is outlined as such in the market-based summary table.</i>		

Climate Active carbon neutral electricity products

Climate Active carbon neutral electricity product used	Electricity claimed from Climate Active electricity products (kWh)	Emissions (kg CO ₂ -e)
N/A	0	0
<i>Climate Active carbon neutral electricity is not renewable electricity. These electricity emissions have been offset by another Climate Active member through their electricity product certification. This electricity consumption is also included in the market based and location-based summary tables. Any electricity that has been sourced as renewable electricity by the electricity product under the market-based method is outlined as such in the market-based summary table.</i>		

APPENDIX C: INSIDE EMISSIONS BOUNDARY

Non-quantified emission sources

The following emissions sources have been assessed as relevant, are captured within the emissions boundary, but are not measured (quantified) in the carbon inventory. They have been non-quantified due to one of the following reasons:

1. **Immaterial** <1% for individual items and no more than 5% collectively
2. **Cost effective** Quantification is not cost effective relative to the size of the emission but uplift applied.
3. **Data unavailable** Data is unavailable but uplift applied. A data management plan must be put in place to provide data within 5 years.
4. **Maintenance** Initial emissions non-quantified but repairs and replacements quantified.

Relevant non-quantified emission sources	Justification reason
Waste	Immaterial

APPENDIX D: OUTSIDE EMISSIONS BOUNDARY

Excluded emission sources

N/A. There were no excluded emission sources.



An Australian Government Initiative

